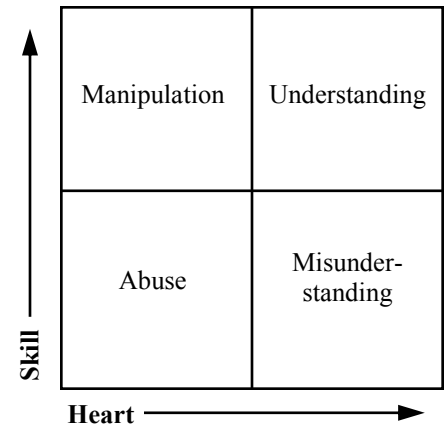


Introduction:

How do I approach someone with an issue?

- What is my motivation? Why am I confronting? Am I for them?
- Affirm your relationship with them.
- Is this the right time? (time of day, appropriate setting, etc.)
- Have understanding of them as my highest goal. (Not winning, venting)
- Talk to them and don't gossip.



A fool finds no pleasure in understanding but delights in airing his own opinions.

Proverbs 18:2

Keys to Communication:

Seek to Understand

Key Speaking Skill: Speak for Self

Key Listening Skill: Listen by Following

Communication Wheel



Listening Wheel

